13 March 2020

The Smyth County Board of Supervisors, and the Smyth County Administrator’s office and staff, want to reassure each of you that we are continuing to work to keep everyone - our citizens, residents, business owners, employees, and our guests - safe and healthy through this current coronavirus situation.

Working with the local and Regional offices of Emergency Management and other community partners we have taken into consideration the effects that COVID-19 may have on our community now and in the future.

Our primary focus is to protect your health, while continuing to provide the services that are expected of local government. We are encouraging good hygiene practices, frequent hand washing, distancing yourself from others by avoiding close contact, not shaking hands, and covering coughs and sneezes.

All of our first responders have been given specific instructions on how to respond to a possible contagious situation, and our 911 dispatchers have been given guidance on how such calls should be dispatched.

We are reinforcing our practices and policies regarding how we clean our County-owned buildings.

We’ve increased the frequency of our cleaning assignments, particularly in the restrooms, and public areas.

We are monitoring information regarding changes to the virus, and new suggestions being made by government agencies as to how to remain safe and prevent its spread.

As new information presents, we will be providing our employees with this information to keep them - and their families - informed, aware and protected throughout this situation.

For the convenience of our customers, we continue to offer on-line payment options for Water and Sewer payments, Building Permits, Circuit Court fees and Tax payments on the County website, www.smythcounty.org. We also have a payment drop box for Water and Sewer payments located at the County Administration Building.

Further, we want to assure you that Smyth County will continue to see that our Administrative duties are fulfilled, and your local government will continue to operate regardless of what circumstances may occur as a result of this emergency.

Sincerely,

Judy Wyant,
Chairman, Smyth County Board of Supervisors