

NOTICE TO CONSUMERS

Poor Valley (including Banjo Alley and Pickle Hollow Road)

SMYTH COUNTY WATER DEPARTMENT SERVICE AREA

Smyth County experienced a loss of water due to the major broken water main affecting the Poor Valley Road service area (including Banjo Alley and Pickle Hollow Road) on September 6, 2023, and initiated a Boil Water Notice.

EFFECTIVE IMMEDIATELY,

Friday September 8, 2023

THE BOIL NOTICE FOR POOR VALLEY, BANJO ALLEY, AND PICKLE HOLLOW ROAD HAS BEEN LIFTED AND IS NO LONGER IN EFFECT.

Boiling the water kills disease-causing microorganisms. Therefore, only boiled water is to be used for drinking (this includes water used to make beverages such as coffee, tea, Kool-Aid, juice drinks, etc.), making ice, brushing teeth, and food preparation. On the other hand, the water does not need to be boiled for washing clothes, bathing, or washing dishes, or for other uses whereby water is not ingested. However, care should be taken to not allow children or infants to drink bath water or to allow it to get into their mouths. For washing dishes, a capful of liquid laundry bleach should be added to a sink full of dishwater and rinse water. CONSUMING WATER FROM UNAPPROVED SOURCES OF UNKNOWN AND UNTESTED QUALITY MAY POSE A THREAT TO YOUR HEALTH.

If potentially harmful microorganisms were present in their drinking water, people with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1(800)426-4791.

For more information, please contact:

SMYTH COUNTY WATER AND SEWER DEPARTMENT
121 Bagley Circle, Suite 113, Marion, VA 24354
(276) 706-8329 or (276) 706-8328

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.