NOTICE TO CONSUMERS

Pleasant Heights, Valley Rd (out to Pagetown) Including Pagetown, Midway and Highway 107

SMYTH COUNTY WATER DEPARTMENT SERVICE AREA

State health officials feel there is need for concern about the safety of your water. Smyth County experienced a loss of water due to a major broken water main on Town of Saltville due to fiber optic busting water main, affecting Pleasant Heights, Valley Rd (out to Pagetown) including Pagetown, Midway and Highway 107 on Dec 16 2022.

Therefore, UNTIL FURTHER NOTICE, CONSUMERS ARE ADVISED TO BRING THEIR DRINKING WATER TO A ROLLING BOIL FOR ONE MINUTE BEFORE CONSUMPTION.

Boiling the water kills disease-causing microorganisms. Therefore, only boiled water is to be used for drinking (this includes water used to make beverages such as coffee, tea, Kool-Aid, juice drinks, etc.), making ice, brushing teeth, and food preparation. On the other hand, the water does not need to be boiled for washing clothes, bathing, or washing dishes, or for other uses whereby water is not ingested. However, care should be taken to not allow children or infants to drink bath water or to allow it to get into their mouths. For washing dishes, a capful of liquid laundry bleach should be added to a sink full of dishwater and rinse water.

Furthermore, state health officials advise the following for consumers who may seek other sources of water:

CONSUMING WATER FROM UNAPPROVED SOURCES OF UNKNOWN AND UNTESTED QUALITY MAY POSE A THREAT TO YOUR HEALTH.

If potentially harmful microorganisms were present in their drinking water, people with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA’s Safe Drinking Water Hotline at 1(800)426-4791.

You will be notified when routine sampling shows there is no bacteriological contamination, and you no longer are recommended to boil your drinking water.

For more information, please contact:

SMYTH COUNTY WATER AND SEWER DEPARTMENT

121 Bagley Circle, Suite 113, Marion, VA 24354

(276) 706-8329 or (276) 706-8328

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly.