

*****BOIL NOTICE*****

NOTICE TO CONSUMERS
of the
Midway, Pleasant Heights, Valley Road, Paige Town Rd
SMYTH COUNTY WATER DEPARTMENT SERVICE AREA

State health officials feel there is need for concern about the safety of your water. Smyth County Water Department experienced a water outage in the areas of **Midway, Pleasant Heights, Valley Rd, Highway 107, and Paige Town Rd.** A minimum pressure of 20 psi water pressure is required in all parts of the system to prevent cross connections. Therefore, effective **September 28, 2022.**

UNTIL FURTHER NOTICE, CONSUMERS IN THESE AREAS ARE ADVISED TO BRING THEIR DRINKING WATER TO A ROLLING BOIL FOR ONE MINUTE BEFORE CONSUMPTION.

Boiling the water kills disease-causing microorganisms. Therefore, only boiled water is to be used for drinking (this includes water used to make beverages such as coffee, tea, Kool-Aid, juice drinks, etc.), making ice, brushing teeth, and food preparation. On the other hand, the water does not need to be boiled for washing clothes, bathing, or washing dishes, or for other uses whereby water is not ingested. However, care should be taken to not allow children or infants to drink bath water or to allow it to get into their mouths. For washing dishes, a capful of liquid laundry bleach should be added to a sink full of dishwasher and rinse water.

Furthermore, state health officials advise the following for consumers who may seek other sources of water:

CONSUMING WATER FROM UNAPPROVED SOURCES OF UNKNOWN AND UNTESTED QUALITY MAY POSE A THREAT TO YOUR HEALTH.

If potentially harmful microorganisms were present in their drinking water, people with severely compromised immune systems, infants, and some elderly may be at increased risk. These people should seek advice about drinking water from their health care providers. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1(800)426-4791.

You will be notified when routine sampling shows there is no bacteriological contamination, and you no longer are recommended to boil your drinking water.

For more information, please contact:

SMYTH COUNTY WATER AND SEWER DEPARTMENT

121 Bagley Circle, Suite 113, Marion, VA 24354

(276) 706-8329

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.